

Subject: Consultation

Date: Mon, 27 May 2019 14:13:38 +0930

From: Katie <katie@bisa.asn.au>

To: DPTI:Community Relations <DPTI.CommunityRelations@sa.gov.au>

Hi,

Our organisation represents bike riders across South Australia, with a particular focus on riding for transport including tourism cycling.

Our professional team aims to provide constructive feedback on DPTI's transport strategies and infrastructure projects from a bike riders perspective; both at the micro project level and higher level strategic planning.

Previously our organisation has attended workshops and events to represent the needs of bike riders in SA. Currently we are not receiving any invitations or opportunities to engage with your department.

In regards to specific infrastructure projects our Secretary receives some notification of projects however these are often irrelevant to riders - for example regional bridge projects. Notification and the opportunity to comment on relevant projects such as the King William St South tram stop project, intersection upgrades across Greater Adelaide, and other major road, PT or cycle projects is no longer provided by the Department to our organisation.

In looking over your Department's website there is regular reference to a community approach, to consultation, to focusing on customers. Your Community Relations signature includes a reference to collaboration, honesty, excellence, enjoyment and respect. Your website states DPTI is working "as part of the community".

Your organisational commitment states you will seek to continuously improve your services by:

- strengthening your customer-focused culture
- actively seeking community and business input
- ensuring your services are simple to use and digital by default
- making information more openly available and decisions transparent
- coordinating service delivery with our partners

On behalf of our members I would like to report that the community does not feel you are meeting this commitment. By excluding community

organisations from consultation you are silencing those you seek to represent.

Are you able to provide our members with more information about what information you put out to the community and how our organisation could engage better to ensure the voice of riders is heard? Can you provide our organisation with more opportunities to engage and collaborate? We seek effective, frequent, and meaningful engagement with the Department on behalf of bike riders.

As cyclist deaths considerably increased in 2018 I would expect rider safety and engagement with bike rider representative groups to be high on your departments agenda. The Bicycle Institute of South Australia has represented the needs of riders since the 1970s. We are the peak advocacy body for transport riders in SA. Our sole focus is to provide them with a safer and more connected network. Our members lives matter to us and they should matter to you. Simply because someone chooses an alternative transport mode to a car it should not mean that their Government ignores them and the organisation that represents them. Our members are labourers, Doctors, receptionists, teachers, business owners, lawyers, CEOs, child care workers, Government employees, students etc. They are mums, dads and kids. They are citizens and they matter.

I would appreciate the opportunity to discuss the above with a representative from the department.

Regards

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Katie Gilfillan

Chair, The Bicycle Institute of SA (BISA)

0416 294 134

katie.gilfillan@bisa.asn.au

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